

ONTEC – KIbasierte Informations- generierung

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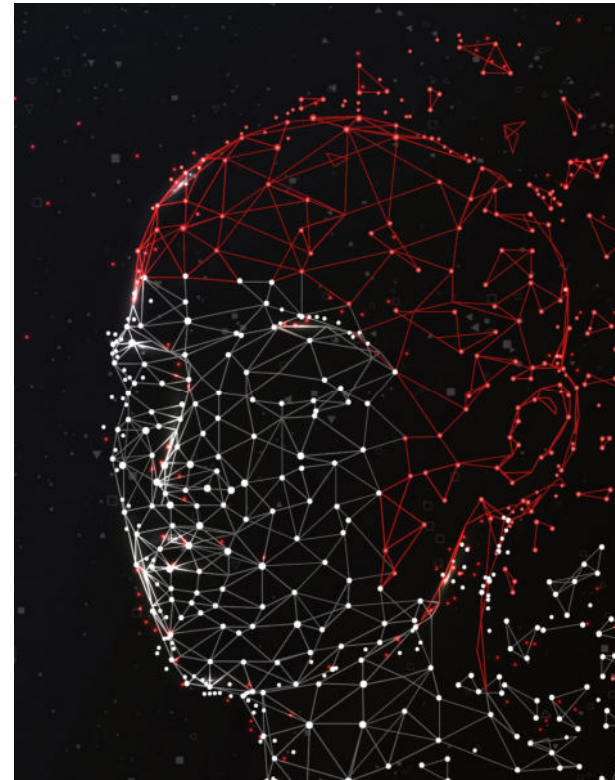
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Ihr Spezialist für Managed IT Services, Individual Software Development und Artificial Intelligence.

Herausforderungen:

- Wir haben alle Informationen – aber wir finden Sie nicht
- Die Informationen sind in den Köpfen unserer Mitarbeiter – wie können wir diese für alle dokumentieren?
- Our LLM (GPT-Model) doesn't bullshit neither do we!



Use Cases

Customer names under NDA



Customer Support / Internal Knowledge Base

- Digital Assistance internal and external
 - assistance / automatization of first/second level support
 - Manuals
 - Historic customer requests
 - ...
- All kinds of data can be processed!

Content creation: create reports

- Generation of reports (monthly, yearly) – look ups new infos and generation of reports (semiautomatic)...

Document internal knowledge? make internal knowledge accesable;

- Internal knowledge very often not documented
- Brain drain / retirement wave => how to document the knowledge of the "older" employees
 - so they don't loose all information

Something Different....

- Prediction of which tender to participate in
- Prediction of events which is the basis for planning (e.g. personnel planning)



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